



Imported & Marketed by: KENT RO SYSTEMS LTD.

E-6, 7 & 8, Sector-59, Noida, U.P.-201 309, India. Call: 92-789-12345

For customer complaints, contact our Customer Care Officer at: E-6, 7 & 8, Sector-59, Noida, U.P.-201 309, India. Call: 92-789-12345 E-mail: service@kent.co.in or visit us at www.kent.co.in

Made in People's Republic of China





Dear Customer.

Congratulations on your purchase and welcome to KENT!

At the outset, allow us to thank you for your trust in KENT Smart Chef Appliances. At KENT, we take pride in our reputation for quality products and industry proven performance. We are certain that you will be more than satisfied with KENT Cool Touch Glass Kettle performance and that it will serve you and your family's need without any compromise.

This guide will help you in getting the best out of your appliance. Please go through the booklet to familiarize yourself with the operation and maintenance.

With the robust build and high quality, you can look forward to years of trouble-free service.

To ensure that the warranty of your appliance is effective, it is important that you fill up the enclosed warranty card and mail it to us within 15 days of purchase.

In case you require any further information, please contact your nearest KENT dealer or branch.

Bon Appétite!

KENT RO Systems Ltd.

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#### INTRODUCTION

We, at KENT have always believed that a clean and healthy life is the right of every individual. This ethos is what made us embark on the journey to develop innovative solutions for purifying the water that we drink, vegetables and fruits that we eat, the homes we live in and the air that we breathe.

Our use of innovative technology, supported by a competent service network, has enabled us to create a brand, which has become synonymous to well-being. Continuing with the tradition, we now present the all-new KENT Cool Touch Glass Kettle, a modern day appliance for boiling water.

KENT Cool Touch Glass Kettle comes with a flat heating plate for efficient heat distribution. The bottom mounted heating plate allows 360° rotation for ease of use.

#### FEATURES OF KENT COOL TOUCH GLASS KETTLE

- 1. Cool touch outer cover, aesthetically covering the body.
- 2. High Borosilicate glass body for hygiene.
- 3. Blue indicator light that indicates the device is ON.
- 4. Blue ambient light inside the kettle, when device is turned ON.
- 5. 1500 Watt power consumption with large capacity of 1.8 Ltrs.
- 6.360° rotation base for ease of use.
- 7. Water level indicator.

#### **KNOW YOUR PRODUCT**



#### **USING KENT COOL TOUCH GLASS KETTLE**

- Remove any stickers that might prevent from operating the unit.
- Check the unit for damages. Do not use in case of any damages.
- Before switching on the appliance, make sure that your home mains voltage corresponds to the unit's operating voltage.
- Clean the parts of the KENT Cool Touch Glass Kettle before using the appliance for the first time (see 'Cleaning & Maintenance' section).
- Make sure all parts are completely dry before you start using the appliance.
- Fill the kettle with normal water to the maximum fill mark.

  Do not over fill.
- Close the lid, place the kettle over the power base and switch it on.

### PROCEDURE FOR USING KENT COOL TOUCH GLASS KETTLE

- Fill the kettle with normal water to the desired level and close the lid. Do not over fill. To prevent dry-boiling, please fill at-least 250 ml or one cup.
- Place the kettle on the power base.
- Plug in and switch on the kettle.
- The Blue LEDs will light up.
- The water will start boiling in some time. Do not open the lid while water is boiling.
- Once the water has boiled, the kettle will automatically switch off.
- If boiled water is not required immediately, you may leave the kettle on the base and bring it to boil again later.
- Always ensure to turn off the kettle before lifting the kettle.

#### **CLEANING & MAINTENANCE**

- Please unplug the power plug and let the pot cool down before cleaning.
- Please wipe the kettle body with a damp cloth. Do not use scouring powder or cleaning ointment products; they will damage the surface characteristics of kettle.
- If required, use a mild detergent to remove stains.
- Do not use any abrasive or solvent based cleaner.
- Do not immerse the kettle, power cord, power plug aand power socket into the water.
- Do not immerse the appliance & power base in water or any other liquid.

#### **HOW TO ELIMINATE SCALE**

To keep the kettle in good working order, the scale must be removed frequently. If the outage occurs while working, it indicates that the kettle's scale has to be cleared. Please use the following methods to clear the scale:

- 1. Please use a dedicated product that can effectively remove the scale and follow the product directions.
- 2. Please pour 0.5 litres of white vinegar into the kettle and soak it for an hour. After that, drain the white vinegar and wash it 4-5 times with clean water.
- 3. Please fill the kettle with 0.5 litres of water and bring it to a boil, then add 25 grams of citric acid, soak for 15 minutes, then wash it 4-5 times with clean water.

#### **PRECAUTIONS**

- Do not disassemble, repair or alter the machine on your own. It may cause appliance failure or breakdown.
- The input voltage must not exceed the rating; it might damage the appliance.
- Unplug before cleaning/moving the appliance.
- Do not use the appliance with damaged power cord or plug.
- If power cord is damaged, replace it with a genuine KENT spare.
- Do not install the machine near any heat source, e.g., heater.
- If the appliance is not in use for a longer time, unplug it.
- Do not sit on, stand on or shake the appliance.
- Do not use the appliance when it is in a recumbent or inclined position.

## **TROUBLESHOOTING**

PROBLEM	SOLUTION POSSIBLE
It shuts down without boiling the water.	It can be resolved by clearing the scale.
	2. The following actions should be followed to re-set the dry boiling protection devices if the kettle is empty or has insufficient water in it. Once more, we fill the pot with cold water. After roughly two minutes, the dry burning prevention device will be relaxed, allowing the kettle to operate.
The kettle does not work.	Please check whether plug and the socket are connected.
	Switch off the appliance and unplug it.     Go to the nearest KENT authorized service centre for assistance.

There is a peculiar smell in the water.	1.This usually happens when the kettle is used for the first time. Wash the kettle properly before using it.
	2. If this problem persists, add water to the pot to the maximum level, add two spoonfuls of baking powder to the water, and then drain the water after boiling.
There is dirty water or water scale inside the kettle.	1. Since the local water can often be hard, due to the presence of calcium carbonate and magnesium carbonate, just clear the scale in time.

## **TECHNICAL SPECIFICATIONS**

Product	KENT COOL TOUCH GLASS KETTLE
Product Code	116136
Capacity	1.8 L
Net Weight	1.1 kg
Max Power	1500 W
Input Power Supply	Single Phase 220 − 240 V AC, 50-60Hz. □

# **WARRANTY CARD**

Product: KENT Cool Touch Glass Kettle

Product Code: 116136

Date of Purchase:	Dealer Stamp:
	Customer Details:
Customer's Name:	
Customer's Address:	
Customer's Phone No.:	
	Warranty Details:
Invoice Date:	Invoice No.:



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#### **TERMS & CONDITIONS OF WARRANTY**

KENT warrants all products manufactured or sold by it to be free from defects in material and workmanship under normal usage and services from the date of purchase as under:

- The Warranty period commences from the Date of Purchase by the first end-user. During this Warranty period of one year, KENT or its Authorised Service Partner (ASP) will replace or repair any part of the product that in opinion of KENT or its ASP, would be defective in operation due to faulty material or workmanship (i.e. manufacturing defects).
- The product's plastic/glass body is not covered under warranty and hence, it must be handled with care to guard against breakage.
- The original purchaser of the unit can avail services under Warranty at the point of sale, by producing the damaged part(s) along with the original invoice.
- This Warranty is void if the unit is not operated under normal conditions defined in the manual.
- 5. Product returned to KENT or its ASP for Warranty examination must be shipped freight prepaid.
- KENT or its ASP shall not be held liable for claims exceeding the cost of repair of the defects in workmanship.
- This Warranty Agreement shall not be interpreted to render KENT or its ASP liable for injuries or damages of any kind-direct, consequential or contingent to persons or property.
- KENT or its ASP shall not be held responsible by representative or buyer for failure to abide by any of the obligations of this Warranty Agreement if such failures are the result of circumstances of Forces Majeures: such as, but not limited to, floods, earthquakes, transportation strikes, labour

- disputes with outside suppliers or any other conditions beyond the control of KENT or its ASP.
- KENT or its ASP shall not be held liable for repair or alterations made without prior written approval.
- 10. This Warranty Agreement excludes all products / component parts or damage to any part which, in the opinion of KENT or its ASP, have been subjected to misuse; misapplication; negligence; alteration; accident or operation contrary to our instructions. Damage caused by freezing, flood, fire or Act of God is not covered by this Warranty. In all such cases regular charges will apply. This limited Warranty does not include service to diagnose a claimed malfunction in this unit.
- 11. KENT reserves the right to alter or improve design and specifications at any time, without any contingent obligations to prospective buyers or owners of the products previously sold.
- 12. Any disagreements and obligations based upon the purchase of KENT products and thereby imposed on KENT or its ASP shall be governed by and construed according to the laws of INDIA and subjects to the jurisdiction of Delhi Courts only.
- 13. KENT or its ASP assumes no Warranty liability in connection with this product other than that specified herein. This Warranty is in lieu of all other warranties, expressed or implied, including warranties of fitness for a particular purpose. KENT or its ASP does not authorize any person or representative to assume for them any other obligations on the sale of this product.
- Under no circumstances, the liability of KENT or its ASP shall exceed the value of the product.
- 15. Under no circumstances are the terms mentioned above negotiable and no employee of KENT or its ASP has the authority to supersede them.